

Parent Survey 2020



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The Cedars



Humphrey Perkins
School



Judgemeadow
Community College



Martin High
School



Sir Jonathan North



Brocks Hill
Primary School



Hallam Fields
Primary School



Highcliffe
Primary School



Riverside
Primary School

January 2020

Dear Parent/Carer,

As part of our ongoing commitment to continuous improvement, we believe it is important to seek each parent and carer's opinions and views on a range of issues relating to your child's school; your feedback is important to us as we are always keen to hear from you as to how we can further develop and improve.

We launched our parent survey last year (2019) and gained some really useful insights that allowed us to reflect carefully and plan for future change. However, we are never complacent and would like to ask that you share your views with us now this year so that we can continue to be mindful and carefully plan for further future enhancements.

We have devised an online survey through Jisc Online surveys, which should take approximately 10 - 15 minutes to complete. There are no right or wrong answers, we would ask that you respond honestly to each statement. The survey is confidential. School staff will not have access to your individual responses; we will be provided with a summary of collated results only.

We are launching our parent survey on **Monday 13th January 2020** and will keep this open for **2 weeks** (closing at midnight on Sunday 26th January 2020).

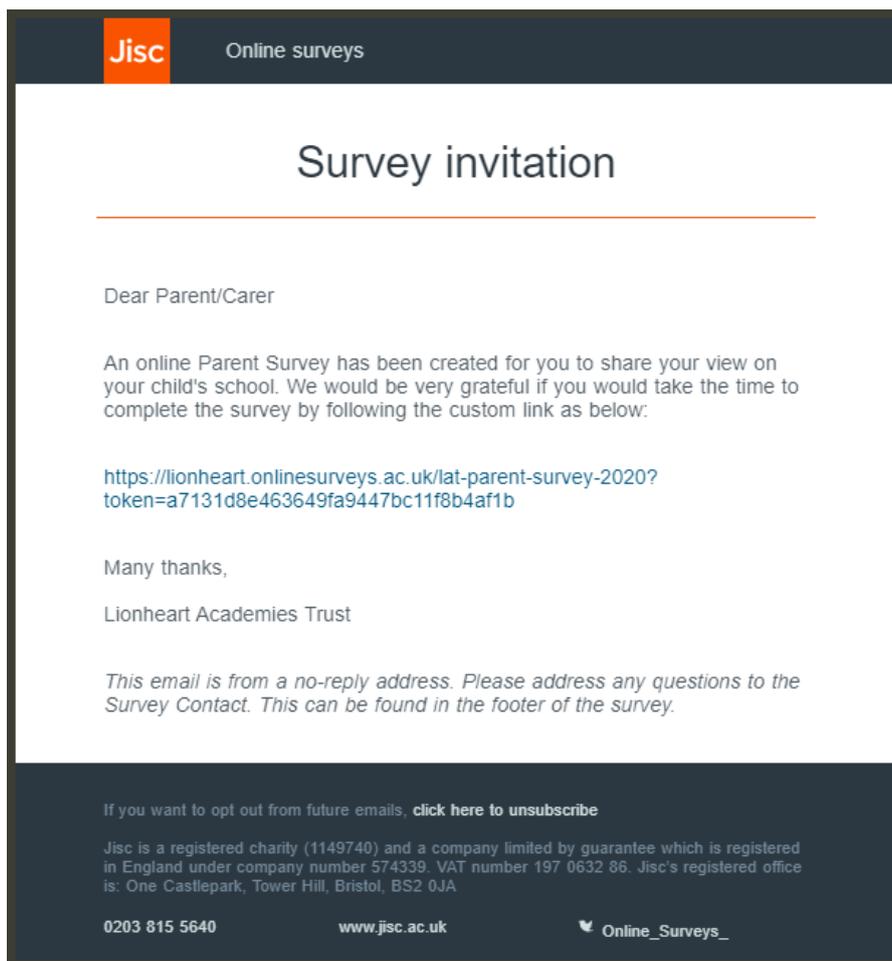
On the survey start date, survey instructions and a personalised link will be emailed to all parents. We will continue to send friendly reminders during the survey period until you have submitted the survey. If you do not receive your survey email on the survey start date, please check your spam and junk email folders before contacting us. It is important therefore that we have your correct and current email address, please contact us if you need to update the details we hold for you.

Lionheart Academies Trust

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CEO: Kath Kelly MSc

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You will receive an email that is sent directly by Jisc (**no-reply@jisc.ac.uk**) enabling you to access the parent survey (see example below):



You will need to click on the hyperlink in the centre of the email text to access the survey.

You may need to ensure that the email address **no-reply@jisc.ac.uk** is not blocked by your email system.

After the survey has closed and we have had sufficient opportunity to review and act upon the responses received, we will later share our outcome details with parents and other stakeholders.

While we strongly encourage you to participate, the survey is not compulsory. If you decide that you do not want to complete the survey, simply click 'Unsubscribe' in the invitation or reminder email.

We look forward to receiving your feedback as your views are important for us to shape the future direction of our schools, and we thank you in advance for your continued support.

Yours faithfully,

Mr G J Mellor
Director of Data